

Our Volunteer Mission & Purpose

The Volunteer Department of MMSC is dedicated to providing and maintaining an efficient, well-trained volunteer staff which offers an extra dimension of care and service to patients, families, visitors, hospital staff, and the community.

Volunteer Purpose:

To assist in supplementing the basic essential services and help the hospital to meet its needs in providing cost effective, quality patient care.

*To provide an educational opportunity for all.

*To offer an opportunity for growth.

*To be a part of the MMSC's total community service.

Objectives:

To supplement, complement, and enhance services provided for the patients' comfort.

Why are MMSC Volunteers important?

Volunteers provide many extra services that supplement the basic, essential functions of the professional staff by releasing professional personnel from duties not requiring professional training. As a result, the hospital effectiveness is increased and the patient service is broadened. Volunteers assist in services that add to the comfort, care and happiness of the patient. Volunteers add to the quality of health care...helping the patients, their families, hospital staff, visitors, and the entire community.

Marshalltown Medical & Surgical Center



Volunteer Service

► Everyday
Champions

Phone: 641-754-5093

▶ Because You're Needed....

Auxiliary Gift & Coffee Shop

Volunteers offer their hospitality by serving food and beverages and by assisting customers with gift purchases.

Clerical Support

Provide assistance with filing, computer entry, photo copying, and general office duties.

Emergency Room Greeter:

Earn great satisfaction by helping others. Schedule: 4:00 or 5:00 PM until 8:00 PM on Mondays

Greeter Escort Service

Give information and directions; admit and dismiss patients; provide assistance to patients, visitors, and hospital staff. Schedule: 8:00- Noon, -Noon-4:00

Lifeline

Volunteers help with the installation and demonstration of telephone equipment and conduct equipment checks.

Medical/Surgical Unit Volunteer

For men and women who would enjoy a fast paced volunteer position! Volunteers help those in need by answering direct phone calls, intercom messages and directing requests appropriately! Utilize beepers to notify co-workers of patient needs. Receive and direct phone calls and intercom messages and directing the request appropriately. Run errands for the Medical Surgical department. Meet and greet patients and guests who may need direction and/ or assistance in order to utilize MMSC services. Work with professional staff. Volunteers scheduled: 8:30 - 11:30 and 11:30 -2:30.

MedAssist

MedAssist is a volunteer program that helps qualified individuals obtain medications which may be available through some pharmaceutical companies' patient assistance programs. Volunteers work on behalf of the individuals who qualify for this program.

Pet Therapy

Studies have shown that just by simply stroking and petting an animal can assist in lowering blood pressure, help to decrease a patient's depression and reduce the feelings of anxiety. According to experts, animals allow humans to focus - even for a short time - on something other than themselves. Life in a care facility or hospital can be boring. A visit from a therapy dog breaks the daily routine and stimulates interest in the world outside. Therapy pets must pass a pet therapy exam where pets are trained to be calm, gentle and well mannered, especially in a hospital setting. Owners of the pet must have proof that the pet's immunizations are current and should bath, brush and visually inspect their pet before bringing them to the hospital. The pet therapy exam focuses on how the animal interacts with others, their sensitivity to sounds, manners, reactions to unexpected events and response to unusual equipment found within the hospital. This assessment helps determine if an animal is a candidate for pet therapy. Hours are flexible

Red Cross

Make calls for the MMSC Tele-Friends Program, visit and deliver mail and flowers to patients.

Surgical Escort

Are you an early riser? Have fun! Get exercise! Free Breakfast! Meet people! Personal satisfaction! Volunteer Hours: 6:00 AM- 8:00 AM

S.H.I.I.P.

(Seniors Health Insurance Information Program) Volunteers help compare policies and answer questions on health insurance issues, supplemental insurance, forms, and premiums. S.H.I.I.P. volunteers will not recommend policies, companies or insurance agents. Appointments are made on Tuesdays and Thursdays by calling 754-5399.

Surgical Waiting Room

Provide support and attend to the needs of the patients' relatives and friends. Locate relatives for the surgeon when surgery is completed and provide communication between occupants of the waiting room and operating room. Volunteers scheduled: 6:45 AM - 11:00 AM and 11:00 AM to the close of surgery (approx. 3:00 PM).

Skilled Care Unit

Help unit secretary, run errands, stock nurse servers, notify nursing of patient needs, read to patients, play checkers, or cards with patients. Hours flexible

Teen Volunteers

Young people combine volunteer work with career exploration and help throughout the hospital. Teens between the ages of 14-19 are eligible to volunteer.

Wheelchair Repair

Volunteers help with the maintenance of wheelchairs in the hospital, keep an inventory of wheelchairs, and order parts as needed. Hours are flexible.



